

KELECHI EKE

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Professional Summary:

Dedicated and results-driven professional with over 16 years of experience in banking, finance, and community engagement, now advancing into research and social impact work through participatory and Indigenous-informed methodologies. Currently contributing to a research and development study led by Thompson Rivers University's Innovation for Social Good (ISG) research cluster, focusing on a work integration social enterprise (WISE) program for individuals facing complex employment barriers including mental health challenges, justice involvement, and financial instability. Skilled in embedded ethnography, stakeholder collaboration, and inclusive program facilitation. Passionate about advocating for marginalized populations, dismantling systemic barriers, and promoting equitable access to essential resources. Proven ability to coordinate multidisciplinary teams, apply Indigenous ways of knowing in community development, and drive sustainable social change through evidence-based strategies. Committed to lifelong learning, cultural humility, and fostering resilient and inclusive communities.

Core Competencies:

- Community Engagement & Advocacy
- Program Development & Facilitation
- Financial Literacy & Resource Allocation
- Cross-Cultural Communication
- Proficient in the management of conflicts and providing crisis interventions
- Strong organizational and time management abilities
- Excellent written and verbal communication skills
- Experienced in documenting records, stats, and incident reports
- Familiarity with MS Office Suite (Outlook, Word, Excel, PowerPoint)
- Possession of valid Standard First Aid and Non-Violent Crisis Intervention Certification
- Ability to engage in compassionate care and conflict resolution

Education

Thompson Rivers University

MA, Human Rights & Social Justice

(In Progress)

Rivers State University, Port Harcourt

Ph.D. in Banking and Finance

(2023)

University of Port-Harcourt

M.Sc., Finance and Banking

(2019)

B.Sc., Finance and Banking, Upper Division

(2015)

Abia State Polytechnic, Aba

Baccalaureate, (HND), Marketing, Upper Credit (2004)

St. Peter Claver Seminary, Okpala, Imo State

Senior Secondary School Certificate (1996)

Professional Experiences

**Community Features Development Corporation of the Central Interior First Nations,
(Practicum) May 12, 2025- June 2025**

Community Inclusion Worker**Chris Rose Therapy Centre for Autism, Kamloops****May 2024– Present**

- Providing care and support to individuals with developmental disabilities and assisting in their developmental growth and success.
- Trauma-Informed practice
- Assisting with maintaining and building effective relationships
- Ensuring a safe environment for everyone.
- Provides life skills training that aligns with the person's preferences and goals

Axis Family Resources, Kamloops**Specialized Support Worker****August 2024 – Present**

- Collaborated with clients and family to ensure comprehensive care and effective communication.
- Assisted clients in formulating and implementing personalized care plans to address unique needs and goals.
- Monitored and assessed progress while adjusting support strategies as necessary.
- Provided life skills training such as meal preparation, budgeting, housekeeping, personal care skills, and personal finance and implemented individual plans.
- Assist clients with activities of daily living, including bathing, dressing, grooming, and recreational activities.
- Monitor and administer medication according to prescribed schedules.
- Plan and prepare nutritious meals based on dietary restrictions and preferences.
- Assist clients with community inclusion programs, recreational activities, and appointments.
- Maintain daily behavioral records and ensure proper medical administration and maintenance of the Mar sheet.

First Bank of Nigeria Ltd., Garrison Branch, PH-Rivers State**Relationship Management & Investment Officer****(2012 – Jan 2024)**

- Managed and deepened relationships with existing and prospective customers.
- Wealth management and investment advisory.
- Training and coaching of staff, marketing intelligence gathering.
- Credit processing and analysis, including preparing facility approval memos.
- Collaborated with the Branch Manager to implement strategic marketing plans

Fidelity Bank, Intels Camp, Aba Road, PHC

Relationship Management

(2009 – 2012)

- Prospected potential and target customers for business development.
- Marketed bank products to new and existing clients.
- Managed credit analysis, portfolio investment, and account acquisition.
- Reactivated dormant client relationships.

Guaranty Trust Bank Plc, PHC

Marketing Officer

(2007 – 2009)

- Identified and developed new customer relationships.
- Marketed bank products to drive profitability.
- Regular follow-up and visits to prospects and customers.

Awards & Research

Award: Participant, Best Marketing Student of the Year (2004), National Institute of Marketing of Nigeria (NIMN).

Research Works:

- Land Back and Indigenous Sovereignty: Examining the Role of Land Reclamation in Decolonization Efforts in Secwépemc Nation (Interior BC), Research Paper, Thompson Rivers University Canada
- Monetary Policy Transmission Channels and Commercial Bank Soundness in Nigeria- Ph.D. Dissertation, Rivers State University.
- *Bank's Financial Intermediation and Economic Growth in Nigeria* – M.Sc. Thesis, University of Port Harcourt.
- *Credit Risk Management and Bank Performance in Nigeria* – B.Sc. Thesis, University of Port Harcourt.
- *Impact of Product Development on Sales* – HND Project, Abia State Polytechnic
- *Effect of Performance Appraisal on Employee Motivation in Nigeria: A Case Study of First Bank of Nigeria Ltd.*
- *Effective Implementation of Incentives in Nigerian Banks: A Case Study of First Bank of Nigeria Ltd.*

Humanitarian Aid and Community Education

VOLUNTEERING SERVICES: COMMUNITY ENGAGEMENT

2012 - 2023

- Collaborated with clients and family to ensure comprehensive care and effective communication.
- Assist clients with activities of daily living such as feeding, lifting, transfers, hygiene, grooming, and toileting. This may include, but not be limited to transfer of function duties such as gastrostomy feeding, tracheostomy management, and suction and bowel management.
- Participates in various client-focused activities through care plans.
- Provides life skills training that aligns with the person's preferences and goals. This may include but is not limited to emotional regulation, alternate behaviors in stressful situations, meal planning & preparation, personal care skills, and budgeting.
- Administer medication to clients under established policies and licensing requirements.
- Participate in the assessment, goal setting, and program planning (personal services plan) for individuals living in a residence. Documents and provides input into the evaluation of the program.
- Recognizes, analyzes, and deals with potential emergencies such as the client's aggressive behavior to ensure no harm to the client and/or the public. Reports problems to the supervisor.
- Transports and assist residents to appointments, shopping or leisure activities.
- Perform residence maintenance and housekeeping duties such as laundry, sweeping, mopping floors, mowing lawns, inventory, cleaning equipment, and food services.
- Perform other related duties as required.
- Assisting with maintaining and building an effective relationship